

### Transportation Services

Services to enable Medicaid enrolled clients to have free transportation to Medicaid covered services. Appointments should be made at least by 11:00 am two business days before the appointment date. Phone messages may be left with the name of the rider, the rider's address and telephone number, the day, time, name and address of medical provider and if the rider has special needs, i.e. wheelchairs, attendants accompanying them, etc. This message line is available 24 hours a day.

Contact person: Edwina Brisbon (910)947-7350

### Protective Services for Adults (18 years and older)

Investigation of reports of self or caretaker neglect, abuse or exploitation of disabled adults, evaluation of the degree of damage or risk to the adult, to obtain suitable care and services for adults in or out of their own homes and initiation of court action where necessary. Also included are counseling and planning with the disabled adult's family toward the solution and prevention of problems causing neglect, abuse or exploitation and assisting families in utilizing appropriate services and community resources.

Contact person: Terrell Cannon, (910) 947-7425

### Adult Placement Services

Assistance to aging, blind or disabled adults in finding suitable licensed alternative homes when

they are unable to remain in their own homes safely or when they are required to move out of institutional care. Counseling and case management services with the adult and his family is a part of this program.

Contact person: Adult Service Intake Worker, (910) 947-2436

### Guardianship for Adults

If an adult displays behavior that indicates that he/she is incapable of making reasonable decisions in order to maintain an independent lifestyle, a petition may be filed with Clerk of Superior Court to have the disabled adult deemed incompetent and to have a guardian of estate or person or both appointed. The agency may be appointed by the court to serve as guardian of person when there are no other persons or services qualified.

Contact person: John White, (910) 947-7410

### Payee for Adults

The Agency manages benefits from Social Security, Veteran's Administration, certain Railroad Retirements and Black Lung Fund for minors, the aged, disabled or persons who are in jeopardy of being deprived of basic needs due to their inability to effectively manage their benefits.

Contact person: Adult Intake Worker, (910) 947-2436.

### Aid to the Blind

Assists visually impaired in developing their maximum individual capabilities and in becoming self-sufficient.

Contact person: Jamie Perkins, (910) 947-2436

### Adult Home Specialist

Monitors Assisted Living Facilities and Family Care Homes in meeting state requirements; assist individuals interested in opening Family Care homes or Adult Day Care services and issue corrective actions for facilities that do not meet state requirements.

Contact person: John White, (910)947-7410

### At-Risk/Individual and Family Adjustment Case Management

To assist those who require assistance in arranging for services for which they may be qualified for in order to safely maintain themselves in their homes.

Contact persons: Jennifer King (910)947-7363

Sally Wofford (910)947-7438

### Adult Care Home Case Management (ACH-CM)

For Medicaid residents of Assisted Living Facilities or Family Care Homes who require enhanced care, i.e. assistance with toileting, feeding, dressing, etc. the facility may receive additional reimbursement for these services. However, they must be approved by the ACH-CM who monitors the residents' services.

Contact person: Laura Cook (910)947-7364